

NOTICE OF MEDICARE CONCIERGE MEMBERSHIP

This notice because you have expressed an interest in working with Physical Therapy Specialties for your physical therapy needs.

The entire team at Physical Therapy Specialties strives to provide its clients with the best quality of service and treatment at each visit and through every aspect of care. We do this by having a highly trained team that caters to your unique needs and by providing focused one-on-one treatment sessions with a licensed physical therapist, physical therapist aide, and/or professional technician. Thank you for putting your trust in us and considering us for your physical therapy needs.

Here at Physical Therapy Specialties, we believe that together, our team with you - the (future) patient, should determine what the best therapy treatment options are, not Medicare. This collective approach is superior and gives you the best chance at obtaining the outcome that you are hoping for and deserve. Our unique treatment style and specialized care are quite the exception.

Unfortunately, most physical therapy practices run on a model of *quantity over quality* resulting in lower standards of care. This has caused Medicare to continually cut reimbursements for ALL physical therapy providers, and this impacts your care too. In order for Physical Therapy Specialties to maintain its high standards of care, which you deserve, we offer a Medicare Concierge Membership ("Membership"), and we invite you to be a part of our community.

The Membership offers the following benefits:

Basic Membership

Cost	USD \$300
	 Priority scheduling Access to our physical therapy gym for up to 60 minutes at a time No additional charge for visits with our PT Aides for modalities and exercise assistance if approved by your physical therapist; 50% off orthotic assessment (value of \$130)
Details	Free Theraband for your home program
Renewal	Monthly

Elite Membership

Cost _	USD \$350
	 Priority scheduling Access to our physical therapy gym for up to 60 minutes at a time No additional charge for visits with our PT Aides for modalities and exercise assistance if approved by your physical therapist; 50% off orthotic assessment (value of \$130) Two (2) free group aquatic classes (first-time members only) 20% off additional scheduled group aquatic classes Free access to member-only open pool times
Details	 Free Theraband for your home program
Renewal	Monthly

We do not require that you make a decision about the Membership prior to your initial physical therapy visit, which is completely covered by Medicare. This is your opportunity to experience our clinic, the quality of service we provide, and to consider all the benefits under a holistic scope of care. During the initial visit, we will assess your condition and work together to create a plan of care. Following the initial visit, you will then determine if you want to continue with the mutually agreed plan of care with your therapist within our practice under the Membership.

Your Physician will be informed of our findings and intended plan of care. If you opt not to sign up for the Membership, your records will be returned to you, and we will gladly assist you in finding another physical therapy clinic.

Payment Information:

Members may be billed under a recurring billing model, and thus, payment methods are saved on file.

As a member, each month, you and your therapist will assess your progress toward your goals and whether you need to continue or not. If continuing, you will be notified that Physical Therapy Specialties will draw another Membership fee from the payment method on file.

The Membership fee is NOT covered by Medicare. (See <u>https://www.medicare.gov/coverage/concierge-care.</u>) ALL covered services WILL be submitted by Physical Therapy Specialties to Medicare, as well as to your secondary insurance, if any.

Please contact our team by calling (925) 417-8005 to schedule your first consultation and to learn more about the wellness classes and services offered under our Medicare Concierge Membership.

Please note that the clinic's availability for new patients fluctuates daily. We cannot guarantee appointments. Act fast to reserve your session!

We hope to hear from you soon.

Sincerely,

Physical Therapy Specialties